...Promoting healthy and responsible families
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Dear Health and Human Services Board Members:

This annual report provides a synopsis of what occurred in various Health and Human Services programs in 2008 and acts as a starting point for discussion of what is being or should be considered for the future.

A thorough review of statistics shows that the poor economy has started to impact our service delivery. Not only were our Economic Support caseload numbers up by approximately 16%, but we also saw a 15% increase in both outpatient clients and OWI assessments. Additionally, there was a 10% increase in the number of residents funded for short term inpatient services. Even the average monthly WIC usage rose to an all time high. Unfortunately, many of the numbers continued this trend into 2009.

Is there a correlation between our statistics and the pressure felt by our communities? Probably, but that is why we exist. I believe we will see more of the same at least in the short term. The struggle will be the shrinking available funds. However, with you and the County Board’s continuous support, we will do our best to properly manage our resources and provide quality services for the residents of Oconto County.

Thank you for your support,

Craig Johnson, Director
Oconto County Health and Human Services Director

VISION

Our Vision is to provide or arrange social, financial, medical and emotional support to the people of Oconto County.

Individuals and families will be treated with respect and dignity, and ensured the right to privacy.

MISSION

Oconto County Department of Health and Human Services

... promoting healthy and responsible families.
Lois Trever, Chair  
P.O. Box 225  
Mountain, WI 54149

Loretta Shellman, Vice Chair  
P.O. Box 128  
Oconto Falls, WI 54154

Kathy Gohr  
8811 Gohr Road  
Krakow, WI 54137

Claire Trepanier  
139 Messenger Avenue  
Oconto, WI 54153

Jim Lacourciere  
317 Madison Street  
Oconto, WI 54153

Rose Stellmacher  
P.O. Box 122  
Oconto, WI 54153

Marie Bartz  
3009 Chandler Street  
Abrams, WI 54101

Carolyn Barke  
6048 Highway 32  
Gillett, WI 54124

Barb Smith  
146 Wallis Street  
Gillett, WI 54124

Randy Anderson  
Gerald Beekman  
Michele Braski  
Ruth Carriveau  
Sue Cota  
Kathy Gohr  
William Greasby  
Jon Hanchett  
Debra Konitzer  
Doug Kurek  
Mike Reimer  
Alane Roberts  
Oliver Shallow Jr.  
Claire Trepanier  
Lois Trever

Lynette Bodoh  
Kim Boucher  
James Collins  
Dawn Coors  
Tana Galbreath  
Claire Janssen  
Debra Konitzer  
Jane Nowak  
Michele Olson  
Robin Peters  
Jacquelyn Walske  
Lori Zuber

Carolyn Barke  
Marie Bartz  
Kathy Gohr  
Penny Helmle  
Craig Johnson  
Jim Lacourciere  
Loretta Shellman  
Barb Smith  
Rose Stellmacher  
Claire Trepanier  
Lois Trever

Marie Bartz  
Jim Lacourciere  
Rose Stellmacher

Carolyn Barke  
Loretta Shellman  
Barb Smith

Board of Directors and Committees 2008
2008 Financial Summary

2008 FINANCIAL SUMMARY
OCONTO COUNTY
DEPARTMENT OF HEALTH AND HUMAN SERVICES

Collections/Fund Balance    Grants    County Levy    State/Federal    Total Revenue

2007: $1,392,483          $406,759    $4,684,418      $8,890,925      $15,374,585
2008: $1,784,367          $346,864    $4,298,398      $9,141,546      $15,571,175

$1,392,483          $406,759    $4,684,418      $8,890,925      $15,374,585
$1,784,367          $346,864    $4,298,398      $9,141,546      $15,571,175
HEALTH & HUMAN SERVICES
PUBLIC HEALTH

Public Health Manager
Debra Konitzer

Authorized County Positions: 9
County FTE: 8.6
Contracted Positions: 5

As of 12/31/2008
* 14 children on the Family Support Wait List received emergency or end of year funding.
2008 Wisconsin Wins
Tobacco Vendor Compliance Check Activity

Illegal Tobacco Sales of Area Counties, 2007 vs. 2008

- Oconto: 26% (2007), 15% (2008)
- Brown: 9% (2007), 5% (2008)
- Shawano: 6% (2007), 19% (2008)

Comparison of Rates of Illegal Tobacco Sales to Minors in Oconto County vs. Wisconsin, 2003-2008

- 2003: Oconto 29%, Wisconsin 18%
- 2004: Oconto 40%, Wisconsin 8%
- 2005: Oconto 36%, Wisconsin 8%
- 2006: Oconto 33%, Wisconsin 5%
- 2007: Oconto 26%, Wisconsin 4%
- 2008: Oconto 15%, Wisconsin 8%
2008 COMMUNICABLE DISEASE PREVENTION & CONTROL

Benchmarks have been established by the Center for Disease Control & Prevention (CDC) to measure the progress towards raising the immunization levels for universally recommended vaccines in the community.

One benchmark Oconto County is striving towards is:

- Infants will have received primary vaccination series (4 DTaP, 3 Polio, 1 MMR, 3 Hib, 3 Hepatitis B and 1 varicella) by 24 months of age.

Examples of population-based strategies implemented:

- Support to health providers and schools to utilize the Wisconsin Immunization Registry (WIR).
- Provide consultation to health providers on vaccination recommendations.

Reported Suspected/Confirmed Communicable Diseases

- **Enteric Disease**: Camplobacter, Salmonella, Shigellosis, E. Coli, Cryptosporidium, Yersinia, and Giardia.
- **Respiratory Disease**: Blastomycosis, Pertussis, Tuberculosis, and Mumps.
- **Sexually Transmitted Illnesses**: Gonorrhea, Chlamydia, Syphilis, and Herpes.
- **Other**: Lymes Disease, Hepatitis B & C, and Varicella.

**** 12 cases of Hepatitis C reported.
Division Summary

- The Women, Infant and Children (WIC) Program served an average of 587 clients per month, which is an increase from last year’s number of 557. Farmer’s Market Nutrition Program was available again this year. WIC participants are given $15 in WIC checks to purchase fresh fruits, vegetables and herbs grown in Wisconsin from local Farmer’s Markets and farm stands.

- Public Health Preparedness and Pandemic Influenza Planning is designed to enhance emergency response readiness and disease awareness. Accomplishments during 2008 included:
  
  - Developed a school based absentee surveillance system
  - Conducted a Strategic National Stockpile exercise and a Mass Clinic/Emergency Operations Center exercise with local and regional partners
  - Tested emergency response capabilities and response times of Health & Human Services staff during normal work hours and after hours
  - Public Health workers demonstrated proficiency in emergency preparedness core competencies
  - Updated the Public Health Emergency Preparedness Plan, Mass Clinic Plan and other related plans
  - Continued pandemic influenza planning within the agency and with key stakeholders
  - Educated the general public on family disaster preparedness and pandemic influenza
  - Received the appropriate Incident Command System trainings as recommended by Emergency Management

- The Quality of Life Project continues to support and monitor several programs, including the following:
  - Healthy Babies – Oconto County
  - Family Preservation Program
  - Parenting Resource Center of Oconto County
  - Oconto County Community Health Improvement Plan
  - Child Welfare/Reunification Services
  - Youth Activities such as “Teen Court”
  - ParentLink

- Oconto County SAFE Kids Chapter activities:
  
  - Child Passenger Safety
    - 292 seats were inspected;
      - 14% arrived installed correctly (24% in 2007)
      - 60 seats destroyed, as no longer safe for use
    - 158 seats were distributed to families
      - 84% distributed to low income families
  
  - Delivering Fire Prevention: Awareness of Fire Prevention & Use of Smoke Detectors
    - Partnerships between local firefighters, food establishments, and the SAFE Kids Chapter in 6 communities
    - Served 53 households (approximately 182 people)
    - Smoke detectors
      - 151 found working
      - 20 found not working

- The Wisconsin Well Woman Program (WWWP) is a breast and cervical cancer screening program for limited income, uninsured or underinsured Wisconsin women ages 45-64.
  
  - 72 women received screenings

Investigations of Human Health Hazard (26)/Potential Rabies Exposure (104) reports:

<table>
<thead>
<tr>
<th>Year</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007</td>
<td>131</td>
</tr>
<tr>
<td>2008</td>
<td>130</td>
</tr>
</tbody>
</table>
HEALTH & HUMAN SERVICES
ECONOMIC SUPPORT

Economic Support Manager
Penny Helmle

Child Care Specialist
M. Lemke
(1 FTE)

Fraud Investigator
Contracted

Clerk Typist II
Vacant
(1 FTE)

Economic Support Specialist
G. Retzlaff
(1 FTE)

Administrative Assistant
K. Langhoff
(.5 FTE)

Energy Assistance
Child Day Care
B. Meck
(1 FTE)

FEP/RS
J. Patenaude
(1 FTE)

Child Day Care
Resource Referral
(Contracted)

Economic Support Specialist
C. Herrmann
(1 FTE)

Economic Support Specialist
D. Schultz
(1 FTE)

Economic Support Specialist Assistant
B. Schaut
(1 FTE)

Economic Support Specialist
L. Stodola
(1 FTE)

AUTHORIZED COUNTY POSITIONS: 10
COUNTY FTE: 9.5
CONTRACTED POSITIONS: 2

As of 12/31/2008
AUTHORIZED COUNTY POSITIONS: 0  
COUNTY FTE: 0  
CONTRACTED POSITIONS: 5

As of 12/31/2008
Economic Support Division cont.

2008 FINANCIAL SUMMARY
ECONOMIC SUPPORT DIVISION
TOTAL EXPENSES

<table>
<thead>
<tr>
<th>Description</th>
<th>2007 Exp</th>
<th>2008 Exp</th>
</tr>
</thead>
<tbody>
<tr>
<td>EXPENSES</td>
<td>$1,066,528</td>
<td>$1,064,314</td>
</tr>
<tr>
<td>New Beginnings</td>
<td>$8,373</td>
<td>$160,093</td>
</tr>
<tr>
<td>FSET Supplement</td>
<td>$63,458</td>
<td>$173,241</td>
</tr>
<tr>
<td>Fraud</td>
<td>$54,771</td>
<td>$129,511</td>
</tr>
<tr>
<td>W-2</td>
<td>$44,448</td>
<td>$107,673</td>
</tr>
<tr>
<td>WHEAP</td>
<td>$119,600</td>
<td>$119,600</td>
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<tr>
<td>Economic Support</td>
<td>$56,555</td>
<td>$391,542</td>
</tr>
<tr>
<td>Medical Trans.</td>
<td>$67,141</td>
<td>$440,958</td>
</tr>
<tr>
<td>Day Care &amp; LMCC</td>
<td>$122,628</td>
<td>$24,796</td>
</tr>
<tr>
<td>Burials</td>
<td>$33,080</td>
<td>$84,108</td>
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</table>

Total Expenditures: $1,042,834

WISCONSIN HOME ENERGY ASSISTANCE PROGRAM—2008

<table>
<thead>
<tr>
<th>Description</th>
<th>Count</th>
<th>Expenditures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Households Applied for Energy Assistance</td>
<td>1,555</td>
<td></td>
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<tr>
<td>Total Households Paid Energy Assistance</td>
<td>1,383</td>
<td>$601,512</td>
</tr>
<tr>
<td>Total Households Paid Public Benefit Funded Benefits</td>
<td>870</td>
<td>$207,512</td>
</tr>
<tr>
<td>Total Crisis Assistance Applications (Excluding Furnace)</td>
<td>229</td>
<td></td>
</tr>
<tr>
<td>Total Households Paid Crisis Assistance (Excluding Furnace)</td>
<td>217</td>
<td>$92,161</td>
</tr>
<tr>
<td>Total Households Paid Public Benefit Funded Crisis Applications</td>
<td>30</td>
<td>$12,307</td>
</tr>
<tr>
<td>Total Heating Unit Repairs Paid</td>
<td>29</td>
<td>$5,754</td>
</tr>
<tr>
<td>Total Heating Unit Replacements Paid</td>
<td>19</td>
<td>$58,917</td>
</tr>
<tr>
<td>Total Heating Unit Repairs and Replacements Paid</td>
<td>48</td>
<td>$64,671</td>
</tr>
<tr>
<td>Total Expenditures</td>
<td></td>
<td>$1,042,834</td>
</tr>
</tbody>
</table>
NEW BEGINNINGS TRAINING SERVICES
Statistics for 2008

Nineteen individuals were referred for training at the store.

- 11 individuals were New View Clients
  - 4 have successfully completed the training and have been referred for Supported Employment
  - 6 are continuing their training at the store
  - 1 is employed in the community
- 4 individuals were FSET clients
  - 3 are in job search
  - 1 is employed in the community
  - 78 FSET individuals utilized the job center at New Beginnings for job club and various services
- 4 individuals were DVR clients
  - 1 is employed in the community
  - 3 are in job search

NEW BEGINNINGS REFERRALS—2008

<table>
<thead>
<tr>
<th>MONTH</th>
<th>NUMBER OF PEOPLE</th>
<th>DOLLAR AMOUNT</th>
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<tbody>
<tr>
<td>January</td>
<td>0</td>
<td>$0.00</td>
</tr>
<tr>
<td>February</td>
<td>3</td>
<td>91.69</td>
</tr>
<tr>
<td>March</td>
<td>1</td>
<td>14.46</td>
</tr>
<tr>
<td>April</td>
<td>3</td>
<td>73.10</td>
</tr>
<tr>
<td>May</td>
<td>3</td>
<td>24.66</td>
</tr>
<tr>
<td>June</td>
<td>8</td>
<td>100.04</td>
</tr>
<tr>
<td>July</td>
<td>6</td>
<td>50.43</td>
</tr>
<tr>
<td>August</td>
<td>5</td>
<td>49.28</td>
</tr>
<tr>
<td>September</td>
<td>13</td>
<td>63.03</td>
</tr>
<tr>
<td>October</td>
<td>1</td>
<td>24.07</td>
</tr>
<tr>
<td>November</td>
<td>16</td>
<td>163.41</td>
</tr>
<tr>
<td>December</td>
<td>21</td>
<td>116.81</td>
</tr>
<tr>
<td>TOTAL 2008</td>
<td>80</td>
<td>$770.98</td>
</tr>
</tbody>
</table>

May 2001—Dec 2008

<table>
<thead>
<tr>
<th>NUMBER OF PEOPLE</th>
<th>DOLLAR AMOUNT</th>
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<tbody>
<tr>
<td>631</td>
<td>$7,857.01</td>
</tr>
</tbody>
</table>
2008 FRAUD STATISTICS

Medical Assistance Overpayments = $127,702.06
Food Stamp Overpayments = $12,786.00
Child Daycare Overpayments = $3,071.98
Energy Assistance Overpayments = $1,619.84

Total = $145,179.88

- Number of Fraud Referrals—73
- Number of Error Prone—6
- Number of Citations Issued—6
- Prosecution Referrals—8
- Contract Began—January 1999 (approximately)

2008 W2/ECONOMIC SUPPORT SERVICES DIVISION SUMMARY

W-2
- Program has been in effect 12 years now, since September 1996. Biggest program change—now mandates 30 hours of job training or skill enhancements.

JOB CENTERS
- Oconto was changed to an Access Point of Service (APS) site. Brown County is our main Job Center that serves Oconto County customers in the Workforce Investment Act (WIA) programs. New Beginnings is still utilized as a satellite site and is available for our customers.

ENERGY ASSISTANCE
- Oconto County provided 21 outreach clinics to cover the 2008-2009 heating season. In the 2007-2008 season, we provided 14 outreach clinics. Due to the state of the economy and the increased costs of energy, we made the effort to be more accessible to our county residents.
HEALTH & HUMAN SERVICES
FAMILY SERVICES

Deputy Director/Family Services Manager
Greg Benesh

Child Protection/Intake Team
Child Protection/Intake Worker
B. Anderson
(1 FTE)

Child Protection/Intake Worker
T. Servais
(1 FTE)

Child Protection/Intake Worker
C. Burke
(1 FTE)

Child Protective Services Ongoing
Case Manager
(Protective Services Ongoing)
N. Pritzl
(1 FTE)

Case Manager
(Protective Services Ongoing)
J. Siewert
(1 FTE)

Family Services Aide
K. Damp
(.5 FTE)

Substitute Care
Foster Care/Protective Services
J. Bronk
(1 FTE)

Juvenile Court Services
Case Manager
(Juvenile Court Services)
M. Loomis
(1 FTE)

Case Manager
(Juvenile Court Services)
C. Kleinschmidt
(1 FTE)

Case Manager
(Juvenile Court Services)
M. Schultz
(1 FTE)

Case Manager
(Juvenile Court Services)
M. Hommerding
(1 FTE)

Family Services Aide
S. Coutley
(.5 FTE)

Home Visitor Program
Homemaker
D. Preman
(1 FTE)

AUTHORIZED COUNTY POSITIONS: 13
COUNTY FTE: 12 (11 - FTE, 2 - .5 FTE)

As of 12/31/2008
Family Services Division cont.

2008 FINANCIAL SUMMARY
FAMILY SERVICES DIVISION
TOTAL EXPENSES

<table>
<thead>
<tr>
<th></th>
<th>2007</th>
<th>2008</th>
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<tbody>
<tr>
<td>TOTAL EXPENSES</td>
<td>$2,184,855</td>
<td>$2,006,938</td>
</tr>
</tbody>
</table>

- **Family Services**
  - 2007: $1,313,085
  - 2008: $1,323,848

- **Substitute Care**
  - 2007: $871,770
  - 2008: $683,090
**Family Services Division cont.**

### MEDIAN LENGTH OF STAY—2008

<table>
<thead>
<tr>
<th>Service Area</th>
<th>Median Length of Stay (months) 2007</th>
<th>Median Length of Stay (months) 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Protective Services (CPS) Family—Oconto County</td>
<td>12.4</td>
<td>9.4 (16 children)</td>
</tr>
<tr>
<td>Child Protective Services (CPS) Family—State of Wisconsin</td>
<td>14.2</td>
<td>15.4 (5,293 children)</td>
</tr>
<tr>
<td>Juvenile Justice—Oconto County</td>
<td>11.5</td>
<td>13.3 (8 children)</td>
</tr>
<tr>
<td>Juvenile Justice—State of Wisconsin</td>
<td>8.0</td>
<td>7.8 (766 children)</td>
</tr>
</tbody>
</table>

### PLACEMENT STABILITY—2008

<table>
<thead>
<tr>
<th>Service Area</th>
<th>1 or 2 Placement Settings</th>
<th>3 Placement Settings</th>
<th>4 Placement Settings</th>
<th>5 or More Placement Settings</th>
<th>Total (Children)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Protective Services (CPS) Family—Oconto County</td>
<td>88.88% (16)</td>
<td>5.56% (1)</td>
<td>5.56% (1)</td>
<td>0% (0)</td>
<td>18</td>
</tr>
<tr>
<td>Child Protective Services (CPS) Family—State of Wisconsin</td>
<td>84.66%</td>
<td>8.98%</td>
<td>3.31%</td>
<td>3.05%</td>
<td>——</td>
</tr>
<tr>
<td>Juvenile Justice—Oconto County</td>
<td>75.00% (9)</td>
<td>8.33% (1)</td>
<td>8.33% (1)</td>
<td>8.33% (1)</td>
<td>12</td>
</tr>
<tr>
<td>Juvenile Justice—State of Wisconsin</td>
<td>76.39%</td>
<td>10.50%</td>
<td>5.35%</td>
<td>7.76%</td>
<td>——</td>
</tr>
</tbody>
</table>
Family Services Division cont.

CHILD ABUSE AND NEGLECT REPORTS
2004 - 2008

* CPS hasn't investigated or substantiated non-caregiver reports since the Fall of 2007.

2008 FAMILY SERVICES DIVISION SUMMARY

<table>
<thead>
<tr>
<th></th>
<th>2007</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>JUVENILE COURT</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Referrals</td>
<td>222</td>
<td>168</td>
</tr>
<tr>
<td>Counsel and Release</td>
<td>67</td>
<td>55</td>
</tr>
<tr>
<td>Formal Supervision</td>
<td>77</td>
<td>51</td>
</tr>
<tr>
<td>Other Dispositions</td>
<td>78</td>
<td>62</td>
</tr>
<tr>
<td>Average Caseload Size</td>
<td>42</td>
<td>35</td>
</tr>
<tr>
<td><strong>INTENSIVE SUPERVISION PROGRAM</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number Served</td>
<td>15</td>
<td>19</td>
</tr>
<tr>
<td>Placed Out of Home</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td><strong>KINSHIP CARE</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number Served</td>
<td>35</td>
<td>47</td>
</tr>
<tr>
<td>Waiting List</td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td><strong>HOME VISITOR PROGRAM</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Families</td>
<td>38</td>
<td>35</td>
</tr>
<tr>
<td>Individuals Served</td>
<td>142</td>
<td>125</td>
</tr>
<tr>
<td>Home Visits</td>
<td>532</td>
<td>448</td>
</tr>
</tbody>
</table>
Community Services Division

HEALTH & HUMAN SERVICES
COMMUNITY SERVICES

Community Services Manager
Mike Reimer

Clinical & Quality of Care Manager
B. Retzlaff

Clinical Director
M.D. Psychiatrist (Contracted)

AUTHORIZED COUNTY POSITIONS: 9
COUNTY FTE: 9
CONTRACTED POSITIONS: 2

As of 12/31/2008
2008 FINANCIAL SUMMARY

CLINICAL SERVICES

TOTAL EXPENSES

2007  2008

$1,265,318  $1,277,233

TOTAL EXPENSES

$8,095,516  $8,413,030

AODA/Mental Health Outpatient

Mental Health Inpatient

2008 FINANCIAL SUMMARY

LONG-TERM SUPPORT SERVICES

TOTAL EXPENSES

2007  2008

$8,095,516  $8,413,030

Protective Services/Case Mgmt.

Residential Services

Day Services/Pre-Voc./Respite
Community Services Division cont.

### Residential Services

<table>
<thead>
<tr>
<th></th>
<th></th>
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<th></th>
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</thead>
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<tr>
<td>Support Services</td>
<td>34</td>
<td>94</td>
<td>$666,610</td>
<td>$1,088,096</td>
</tr>
<tr>
<td>Supervised Living</td>
<td>86</td>
<td>94</td>
<td>$3,485,165</td>
<td>$3,300,633</td>
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<tr>
<td>Adult Family Home</td>
<td>17</td>
<td>17</td>
<td>$745,783</td>
<td>$779,160</td>
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<tr>
<td>CBRF/RCAC</td>
<td>32</td>
<td>32</td>
<td>$1,318,118</td>
<td>$1,280,345</td>
</tr>
</tbody>
</table>

#### Expenses

- **2007 Total Expenses**: $6,215,676
- **2008 Total Expenses**: $6,448,234

### 2008 Inpatient Care

<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Mental Health Short Term*</td>
<td>87</td>
<td>96</td>
<td>5 days</td>
<td>5 days</td>
<td>$246,491</td>
<td>$314,159</td>
</tr>
<tr>
<td>Mental Health Long Term</td>
<td>2</td>
<td>1</td>
<td>214 days</td>
<td>286 days</td>
<td>$323,198</td>
<td>$194,555</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>89</td>
<td>97</td>
<td></td>
<td></td>
<td>$569,689</td>
<td>$508,714</td>
</tr>
<tr>
<td>Alcohol and Other Drugs (AODA)</td>
<td>14</td>
<td>19</td>
<td>30 days</td>
<td>22 days</td>
<td>$58,142</td>
<td>$57,329</td>
</tr>
</tbody>
</table>

* Short term inpatient—under 30 days

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Oconto County Dept. of Health and Human Services
2008 Annual Report

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## 2008 Community Services Division Summary

<table>
<thead>
<tr>
<th>Service Type</th>
<th>2007</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Outpatient Clinic</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Clients</td>
<td>461</td>
<td>531</td>
</tr>
<tr>
<td><strong>OWI (Operating While Intoxicated)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Assessments</td>
<td>160</td>
<td>184</td>
</tr>
<tr>
<td><strong>AODA Intensive Outpatient</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of County Paid Clients</td>
<td>14</td>
<td>12</td>
</tr>
<tr>
<td><strong>Family Court Mediation</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Referrals</td>
<td>20</td>
<td>26</td>
</tr>
<tr>
<td>Sessions (excluding orientation)</td>
<td>25</td>
<td>31</td>
</tr>
<tr>
<td><strong>Community Options Program and Medicaid Waiver Funding</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of funded services for elderly and individuals with disabilities</td>
<td>169</td>
<td>173</td>
</tr>
<tr>
<td>Average cost per day</td>
<td>$131.00</td>
<td>$133.00</td>
</tr>
<tr>
<td>Private pay nursing home cost per day</td>
<td>$186.00</td>
<td>$206.00</td>
</tr>
</tbody>
</table>
HEALTH & HUMAN SERVICES
VOCATIONAL SERVICES

Vocational Services Manager
Jody Pristel

AUTHORIZED COUNTY POSITIONS: 14
COUNTY FTE: 13.5
CONTRACTED POSITIONS: 6

As of 12/31/2009
2008 VOCATIONAL SERVICES DIVISION SUMMARY

■ DEVELOPMENTAL ACTIVITIES PROGRAM/PREVOCATIONAL SERVICES PROGRAM

- Established Clothes Closet
- Developed Learning Lunch
- Established Pen Pal program with troops
- Expanded partnership with UW-Extension to include exploring food workshops
- Started embroidery projects
- Taught class at M & O Day of Learning

■ SHELTERED EMPLOYMENT

- Subcontracted with 25 businesses
- Staffed booth at CESA resource fair
- New View Open House—Celebrating National Disability Employment Awareness Month
- Joined LinkedIn and THRIVE groups
- Presented to 50 Pulaski public classrooms to kick off Golden Apple Awards Program
- Awarded a grant from NWMOC for Lean Manufacturing—these cost saving principles were implemented throughout the workshop

■ SUPPORTED EMPLOYMENT

- 18 Division of Vocational Rehabilitation participants placed in jobs in the community
- 71 FSET participants gained employment
- Provided benefits analysis to 38 clients
- Expanded partnership with UW-Extension to include money for food workshops, served 48 participants
Authorized County Positions: 9
County FTE: 9
Contracted Positions: 0

As of 12/31/2008
Total Administrative Support expenses were $996,394.
$381,745 were paid for and are reflected in other program areas.