...promoting healthy and responsible families.
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Dear Health and Human Services Board Members:

In this Annual Report you will find a summary of the Department’s program activities and funding sources for calendar year 2010. As in the past, our financial records have not yet been completely reconciled with the State, therefore the figures presented are preliminary. However, the activities reported are based on year end totals.

As we review this document, you will find that through good fiscal monitoring by division managers and diligent efforts by staff we have again ended this year with a positive balance. The excess revenues are spread throughout the Department, but what initially stands out is an increase in collections of approximately $200,000 over last year and a decrease in inpatient expenses. The only area we exceeded our budget was in the Birth to 3 program, which was due to a significant increase in referrals.

As for some new initiatives, the Department focused on improving it’s crisis services and the development of a collaborative teaming approach to supporting individuals and families in the community with the goal of avoiding institutional placement or other more expensive services.

I believe we have had a very successful year due to skilled employees, good teamwork and a strong partnership with our Board of Directors.

Thank you for your support.

Craig Johnson, Director
Oconto County Health and Human Services Director

<table>
<thead>
<tr>
<th>VISION</th>
<th>MISSION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Our Vision is to provide or arrange social, financial, medical and emotional support to the people of Oconto County.</td>
<td>Oconto County Department of Health and Human Services</td>
</tr>
<tr>
<td>Individuals and families will be treated with respect and dignity, and ensured the right to privacy.</td>
<td>... promoting healthy and responsible families.</td>
</tr>
</tbody>
</table>
Board of Directors and Committees 2010

Lois Trever, Chair
P.O. Box 225
Mountain, WI 54149

Loretta Shellman, Vice Chair
P.O. Box 128
Oconto Falls, WI 54154

Kathy Gohr
8811 Gohr Road
Krakow, WI 54137

Claire Trepanier
323 Brazeau
Oconto, WI 54153

Rose Stellmacher
P.O. Box 122
Oconto, WI 54153

Carolyn Barke
6048 Highway 32
Gillett, WI 54124

Jim Lacourciere
317 Madison Street
Oconto, WI 54153

Marie Bartz
3009 Chandler Street
Abrams, WI 54101

Barb Smith
P.O. Box 375
Gillett, WI 54124

Randy Anderson
Gerald Beekman
Michele Braski
Ruth Carriuveau
Sue Cota
Kathy Gohr
Jon Hanchett
Debra Konitzer
Doug Kurek
Mike Reimer
Alane Roberts
Oliver Shallow Jr.
Claire Trepanier
Lois Trever

LONG TERM SUPPORT COMMITTEE

Marie Bartz
Jim Lacourciere
Rose Stellmacher

CLIENT RIGHTS COMMITTEE

Carolyn Barke
6048 Highway 32
Gillett, WI 54124

PERSONNEL COMMITTEE

Carolyn Barke
Loretta Shellman
Barb Smith

W2 COMMUNITY STEERING COMMITTEE

Carolyn Barke
Marie Bartz
Kathy Gohr
Penny Helmle
Craig Johnson
Jim Lacourciere
Loretta Shellman
Barb Smith
Rose Stellmacher
Claire Trepanier
Lois Trever
### 2010 Financial Summary

#### Oconto County Department of Health and Human Services

#### FINANCIAL SUMMARY

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>COLLECTIONS/FUND</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BALANCE</td>
<td>$1,596,169</td>
<td>$1,568,964</td>
</tr>
<tr>
<td>GRANTS</td>
<td>$489,659</td>
<td>$427,542</td>
</tr>
<tr>
<td>COUNTY LEVY</td>
<td>$4,207,990</td>
<td>$4,386,268</td>
</tr>
<tr>
<td>STATE/FEDERAL</td>
<td>$9,561,801</td>
<td>$9,651,472</td>
</tr>
<tr>
<td>TOTAL EXPENSES</td>
<td>$15,855,619</td>
<td>$16,034,246</td>
</tr>
</tbody>
</table>

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**Graph Description:**
- The graph illustrates the financial summary for Oconto County Department of Health and Human Services for the years 2009 and 2010.
- The vertical axis represents expenses ranging from $0 to $18,000,000.
- The horizontal axis categorizes expenses into COLLECTIONS/FUND BALANCE, GRANTS, COUNTY LEVY, STATE/FEDERAL, and TOTAL EXPENSES.
- Each category is represented by bars indicating the expenses for 2009 and 2010.
- The expenses for 2009 are shown with a lighter shade, while those for 2010 are darker.

---

**Tables:**
- **Table 1:** Summary of financial data for 2009 and 2010, showing the changes in expenses across different categories.
- **Table 2:** Detailed financial figures for COLLECTIONS/FUND BALANCE, GRANTS, COUNTY LEVY, STATE/FEDERAL, and TOTAL EXPENSES for both years.
Oconto County Dept. of Health and Human Services
7
2010 Annual Report

Authorized County Positions: 8
County FTE: 7.6
Contracted Positions: 5

As of 12/31/2010
One benchmark Oconto County is striving towards is:

- 90% of infants will have received primary vaccination series (4 DTaP, 3 Polio, 1 MMR, 3 Hib, 3 Hepatitis B and 1 varicella) by 24 months of age.

Examples of population-based strategies implemented:

- Support to health providers and schools to utilize the Wisconsin Immunization Registry (WIR).
- Provide consultation to health providers on vaccination recommendations.

Birth to 3 Program is an early intervention program for infants and toddlers with developmental disabilities.

In November 2010, the State of Wisconsin notified Oconto County that their program performance met the required Federal Indicators for FFY2008 (July 1, 2008—June 30, 2009). See [www.OCB3.info](http://www.OCB3.info) for details.
DIVISION SUMMARY

**Oral Health**

- **Fluoride Varnish Program**
  Topical application of fluoride to surface of teeth
  - Targets children, 5 years and under, enrolled in the WIC Program
  - 92 children served

- **Oconto County Seal-A-Smile (SAS)**
  A joint partnership between Northern Health Centers and Oconto County Health & Human Services. It is a school-based program that offers preventative dental care to children in Oconto County. The program is offered at no cost to the child, and is open to all second-grade children with or without a family dentist and with or without dental insurance. At one school:
  - 21 of 30 students enrolled in 2nd grade participated in the SAS program. Of the 21 students:
    - 58 sealants were placed on first molars
    - 10 students were referred for immediate care due to tooth decay and/or infection

**Radon Program**

New program in 2010, which provides radon education and access to low cost radon test kits to residents. The completed test kit gives a measurement of radon in the resident’s home.

- 88 test kits distributed
  - 59 of kits distributed completed testing
    - 18 homes had high levels of radon
    - 2 homes had mitigation systems installed

**Women, Infant and Children (WIC) Program**

- The WIC Program served an average of 675 clients per month.
- WIC participants redeemed 52% of their Farmers Market vouchers for locally grown fruits and vegetables (4% increase from 2009; 1 of 7 projects in the state that had an increase in redemption rate)

**Oconto County SAFE Kids Chapter**

- **Child Passenger Safety**
  - 185 seats were inspected;
    - 12% arrived installed correctly
    - 50 seats destroyed, as no longer safe for use
  - 100 seats were distributed to families
    - 87% distributed to low income families

- **Delivering Fire Prevention**
  - Partnerships with local fire departments in 8 communities
  - Served 40 families, 138 people
  - Smoke and CO detectors
    - 106 were present in homes visited
    - 13% were not working
    - 30 smoke and 34 CO detectors were given out

**Wisconsin Well Woman Program (WWWP)**

WWWP is a breast and cervical cancer screening program for limited income, uninsured or underinsured Wisconsin women ages 45-64.

- 55 women received screenings
- 13 (24%) women required additional tests
- 2 (4%) women diagnosed with cancer

**Communicable Disease Prevention and Control**

The investigation and measures to contain a communicable disease. Examples include: Salmonella, E. Coli, Pertussis, Blastomycosis, Lymes Disease and Chlamydia.

- Reported Cases: 2009—207 2010—275
- Suspect/Confirmed Cases: 2009—177 2010—226
Economic Support Division

HEALTH & HUMAN SERVICES
ECONOMIC SUPPORT

Economic Support Manager
Penny Helmlie
(1 FTE)

Child Care Specialist
M. Lemke
(1 FTE)

Fraud Investigator (Contracted)

Clerk Typist II
M. Yoder
(1 FTE)

Economic Support Specialist
G. Retzlaff
(1 FTE)

Administrative Assistant
K. Langhoff
(.5 FTE)

Energy Assistance Child Day Care
B. Meck
(1 FTE)

FEP/RS
J. Patenaude
(1 FTE)

Energy Assistance Intake (Contracted)

Employment and Training Specialist (contracted)

Economic Support Specialist
C. Herrmann
(1 FTE)

Economic Support Specialist
D. Schultz
(1 FTE)

Economic Support Specialist
B. Schaut
(1 FTE)

Economic Support Specialist
L. Stodola
(1 FTE)

AUTHORIZED COUNTY POSITIONS: 11
COUNTY FTE: 10.5
CONTRACTED POSITIONS: 3

As of 12/31/2010
HEALTH & HUMAN SERVICES
ECONOMIC SUPPORT
W2 JOB CENTER & NEW BEGINNINGS

Economic Support Manager
Penny Helmle

Vocational Services Manager
Jody Pritzel

W2 Job Center

New Beginnings Store

Store Manager (contracted)

Store Associate (contracted) part-time

Store Associate (contracted) part-time

Job Coach (contracted) part-time

AUTHORIZED COUNTY POSITIONS: 0
COUNTY FTE: 0
CONTRACTED POSITIONS: 4

As of 12/31/2010
WISCONSIN HOME ENERGY ASSISTANCE PROGRAM—2010

<table>
<thead>
<tr>
<th>Count</th>
<th>Expenditures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Households Applied for Energy Assistance</td>
<td>1,887</td>
</tr>
<tr>
<td>Total Households Paid Energy Assistance</td>
<td>1,728</td>
</tr>
<tr>
<td>Total Households Paid Public Benefit Funded Benefits</td>
<td>1,712</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Count</th>
<th>Expenditures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Crisis Assistance Applications (Excluding Furnace)</td>
<td>276</td>
</tr>
<tr>
<td>Total Households Paid Crisis Assistance (Excluding Furnace)</td>
<td>247</td>
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<tr>
<td>Total Households Paid Public Benefit Funded Crisis Applications</td>
<td>129</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Count</th>
<th>Expenditures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Heating Unit Repairs Paid</td>
<td>16</td>
</tr>
<tr>
<td>Total Heating Unit Replacements Paid</td>
<td>38</td>
</tr>
<tr>
<td>Total Heating Unit Repairs and Replacements Paid</td>
<td>54</td>
</tr>
</tbody>
</table>

2010 FRAUD STATISTICS

Medical Assistance Overpayments = $257,610.42
Food Stamp Overpayments = $21,778.00
Child Daycare Overpayments = $3,032.38
Energy Assistance Overpayments = $3,877.00 *
Total = $286,297.80

- 7 cases were criminally prosecuted
- 7 IPV’s were issued
- 1 case adjustment was made
- 1 citation was issued

* (this amount does not include benefits that we pulled back before they were issued.)
NEW BEGINNINGS TRAINING SERVICES
Statistics for 2010

Thirty-five individuals were referred for training at the store.

- 19 individuals were New View clients
  - 3 have successfully completed the training and have been referred for Supported Employment
  - 15 are continuing their training at the store
  - 1 is employed in the community
- 9 individuals were FSET clients
  - 4 are in job search
  - 5 are employed in the community
  - 59 FSET individuals utilized the job center at New Beginnings for job club and various services
- 7 individuals were DVR clients
  - 4 are employed in the community
  - 3 are in job search

NEW BEGINNINGS FOOD PANTRY—2010

<table>
<thead>
<tr>
<th>MONTH</th>
<th>Households</th>
<th>Adults</th>
<th>Children/Infants</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>79</td>
<td>156</td>
<td>68</td>
</tr>
<tr>
<td>February</td>
<td>78</td>
<td>149</td>
<td>75</td>
</tr>
<tr>
<td>March</td>
<td>80</td>
<td>141</td>
<td>69</td>
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<tr>
<td>April</td>
<td>66</td>
<td>133</td>
<td>73</td>
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<tr>
<td>May</td>
<td>70</td>
<td>120</td>
<td>63</td>
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<tr>
<td>June</td>
<td>71</td>
<td>120</td>
<td>50</td>
</tr>
<tr>
<td>July</td>
<td>57</td>
<td>81</td>
<td>44</td>
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<tr>
<td>August</td>
<td>79</td>
<td>104</td>
<td>61</td>
</tr>
<tr>
<td>September</td>
<td>73</td>
<td>124</td>
<td>63</td>
</tr>
<tr>
<td>October</td>
<td>71</td>
<td>128</td>
<td>56</td>
</tr>
<tr>
<td>November</td>
<td>74</td>
<td>123</td>
<td>62</td>
</tr>
<tr>
<td>December</td>
<td>79</td>
<td>142</td>
<td>63</td>
</tr>
</tbody>
</table>
SUMMARY OF W2/FSET WORKSHOPS

- **Money for Food Workshop**
  Group workshop facilitated by W-2 staff and UWEX. This workshop covers some budgeting, nutrition, smart shopping, healthy eating, stress, as well as a general overview of job search strategies. This workshop is presented once a month alternating between Health and Human Services and New View Industries.

- **Resume’ and Applications**
  This may be group or individual depending on the consumer situation. Practice applications are completed and critiqued. Changes and corrections are made so the consumer has an accurate application he or she can use as a reference when filling out applications. The resume’ is typically completed using Wiscareers and/or the Wisconsin Job Center site.

- **Interviewing**
  This may be group or individual depending on consumer situation. Consumers are instructed what to do before, during, and after the interview. This includes proper hygiene, proper dress, interview questions to prepare for, questions to ask, how to research a company, follow up and more. Recently we have formed a relationship with a local company and have been able to send some individuals for a mock application and an actual interview conducted by the company human resource manager. The consumer is evaluated on the application and interview and able to address any necessary changes.

- **Job Club**
  Our job club is conducted twice a week, once at Health and Human Services in Oconto and again at New Beginnings in Gillett. This is our best opportunity to work with people in a group. We use part of this time to work on all of the employment searching issues as well as employment search.

- **Goal Setting and Problem Solving**
  These are currently done one on one. Our plan is to offer them several times throughout the year in larger group workshops.

- **Upcoming**
  We will be adding some new workshops very soon. We have found a definite need for workshops on how to use WisCareers, Wisconsin Job Center, and the GCF LearnFree web site. These will be offered in small group sessions. All consumers will be asked to participate in these new workshops.
<table>
<thead>
<tr>
<th>OUT OF HOME PLACEMENTS—MEDIAN LENGTH OF STAY</th>
<th>Median Length of Stay (months)</th>
<th>Median Length of Stay (months)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2009</td>
<td>2010</td>
</tr>
<tr>
<td>Child Protective Services (CPS) Family Ongoing—Oconto County</td>
<td>15.1</td>
<td>14.5</td>
</tr>
<tr>
<td>Child Protective Services (CPS) Family Ongoing—State of Wisconsin</td>
<td>15.6</td>
<td>13.9</td>
</tr>
<tr>
<td>Juvenile Justice—Oconto County</td>
<td>10.3</td>
<td>9</td>
</tr>
<tr>
<td>Juvenile Justice—State of Wisconsin</td>
<td>8.2</td>
<td>8.7</td>
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<table>
<thead>
<tr>
<th>OUT OF HOME PLACEMENTS—PLACEMENT STABILITY</th>
<th>2009</th>
<th>2010</th>
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</thead>
<tbody>
<tr>
<td>Child Protective Services (CPS) Family Ongoing:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 or 2 Placement Settings</td>
<td>100% (20)</td>
<td>(WI 86.18%)</td>
</tr>
<tr>
<td>3 Placement Settings</td>
<td>0% (0)</td>
<td>(WI 8.17%)</td>
</tr>
<tr>
<td>4 Placement Settings</td>
<td>0% (0)</td>
<td>(WI 3.25%)</td>
</tr>
<tr>
<td>5 or More Placement Settings</td>
<td>0% (0)</td>
<td>(WI 2.40%)</td>
</tr>
<tr>
<td>Total Children</td>
<td>20</td>
<td>(WI 6,868)</td>
</tr>
<tr>
<td>Juvenile Justice:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 or 2 Placement Settings</td>
<td>88.89% (8)</td>
<td>(WI 76.03%)</td>
</tr>
<tr>
<td>3 Placement Settings</td>
<td>11.11% (1)</td>
<td>(WI 11.42%)</td>
</tr>
<tr>
<td>4 Placement Settings</td>
<td>0% (0)</td>
<td>(WI 5.25%)</td>
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<tr>
<td>5 or More Placement Settings</td>
<td>0% (0)</td>
<td>(WI 7.31%)</td>
</tr>
<tr>
<td>Total Children</td>
<td>9</td>
<td>(WI 1,314)</td>
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</table>
### Family Services Division Summary

#### Juvenile Court

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Number of Referrals</td>
<td>175</td>
<td>157</td>
</tr>
<tr>
<td>Counsel and Release</td>
<td>60</td>
<td>67</td>
</tr>
<tr>
<td>Formal Supervision</td>
<td>33</td>
<td>34</td>
</tr>
<tr>
<td>Other Dispositions</td>
<td>82</td>
<td>56</td>
</tr>
<tr>
<td>Average Caseload Size</td>
<td>35</td>
<td>25</td>
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</tbody>
</table>

#### Intensive Supervision Program

<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Number Served</td>
<td>19</td>
<td>15</td>
</tr>
<tr>
<td>Placed Out of Home</td>
<td>2</td>
<td>2</td>
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</tbody>
</table>

#### Kinship Care

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Number Served</td>
<td>38</td>
<td>37</td>
</tr>
<tr>
<td>Waiting List</td>
<td>7</td>
<td>0</td>
</tr>
</tbody>
</table>

#### Home Visitor Program

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Families</td>
<td>32</td>
<td>36</td>
</tr>
<tr>
<td>Individuals Served</td>
<td>99</td>
<td>114</td>
</tr>
<tr>
<td>Home Visits</td>
<td>446</td>
<td>500</td>
</tr>
<tr>
<td>Co-Parenting Sessions</td>
<td>28</td>
<td>30</td>
</tr>
<tr>
<td>Love &amp; Logic Sessions</td>
<td>13</td>
<td>18</td>
</tr>
</tbody>
</table>

---

**Child Abuse and Neglect Reports 2006 - 2010**

- **Reports**
  - 2006: 347
  - 2007: 491
  - 2008: 481
  - 2009: 549
  - 2010: 560

- **Screen In Reports**
  - 2006: 211
  - 2007: 214
  - 2008: 329
  - 2009: 160
  - 2010: 125

- **Substantiations**
  - 2006: 32
  - 2007: 15
  - 2008: 15
  - 2009: 18
  - 2010: 25
Community Services Division

HEALTH & HUMAN SERVICES
COMMUNITY SERVICES

Clinical & Quality of Care Manager
B. Retzlaff
(1 FTE)

AODA/Mental Health

Clinical Therapist
G. Anderson
(1 FTE)

Clinical Therapist
J. Whitworth
(1 FTE)

Clinical Therapist
D. Pabich
(1 FTE)

Community Support

Community Support
J. Hanchett
(1 FTE)

Community Support
S. Koeune
(1 FTE)

Community Services Manager
Mike Reimer
(1 FTE)

Long Term Support

Case Manager
(Long Term Support)
S. Braski
(1 FTE)

Case Manager
(Long Term Support)
C. Christensen
(1 FTE)

Case Manager
(Long Term Support)
Vacant
(1 FTE)

Case Manager
(Long Term Support)
(Contracted)

Children’s Long Term Support

Case Manager
(CLTS)
L. Bodoh
(1 FTE)

Case Manager
(CLTS/FSP)
J. Walske
(1 FTE)

Adult Protective Services

Clinical Director
M.D. Psychiatrist
(Contracted)

Case Manager
(Long Term Support)
L. Krueger
(1 FTE)

AUTHORIZED COUNTY POSITIONS: 13
COUNTY FTE: 13
CONTRACTED POSITIONS: 2

12/31/2010
LONG TERM SUPPORT
ADULT RESIDENTIAL SERVICES - # OF RESIDENTS


2010 CHILDREN’S LONG TERM SUPPORT
- Autism: 29 children
- Non-Autism: 7 children
- Child Wait List: 57 children

FAMILY SUPPORT PROGRAM
- Children Served: 22
- Family Support Wait List: 27
Community Services Division (cont.)

INPATIENT CARE

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2010</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mental Health Short Term*</td>
<td>53</td>
<td>58</td>
<td>7 days</td>
<td>6 days</td>
</tr>
<tr>
<td>Mental Health Long Term</td>
<td>4</td>
<td>2</td>
<td>55 days</td>
<td>46 days</td>
</tr>
<tr>
<td>Total</td>
<td>57</td>
<td>60</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Alcohol and Other Drugs (AODA)</td>
<td>7</td>
<td>8</td>
<td>24 days</td>
<td>17 days</td>
</tr>
</tbody>
</table>

* Short term inpatient—under 30 days

COMMUNITY SERVICES DIVISION SUMMARY

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>OUTPATIENT CLINIC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Number of Clients</td>
<td>513 *</td>
<td>708</td>
</tr>
<tr>
<td>OWI (Operating While Intoxicated)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Number of Assessments</td>
<td>180</td>
<td>194</td>
</tr>
<tr>
<td>AODA INTENSIVE OUTPATIENT</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Number of County Paid Clients</td>
<td>29</td>
<td>12</td>
</tr>
<tr>
<td>FAMILY COURT MEDIATION</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Number of Referrals</td>
<td>38</td>
<td>34</td>
</tr>
<tr>
<td>• Sessions (excluding orientation)</td>
<td>49</td>
<td>46</td>
</tr>
<tr>
<td>COMMUNITY OPTIONS PROGRAM AND MEDICAID WAIVER FUNDING</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Number of funded services for elderly and individuals with disabilities</td>
<td>167</td>
<td>164</td>
</tr>
</tbody>
</table>

* OWI not included
HEALTH & HUMAN SERVICES
VOCATIONAL SERVICES

Vocational Services Manager
Jody Pristel
(1 FTE)

Office Coordinator
C. Yudes
(1 FTE)

Support Employ Spec
B. Vandenwyst
(1 FTE)

Adm. Asst
K. Langhoff
(.5 FTE)

Production Supervisor
D. Jewell
(1 FTE)

Case Mgr (Voc. Services)
W. Kline
(1 FTE)

Case Mgr (Voc. Services)
D. Coors
(1 FTE)

New Beginnings/Satellite Job Center

Production Aide
J. Merline
(1 FTE)

Production Aide
C. Rusch
(1 FTE)

Production Aide
K. Jackson
(1 FTE)

Behavioral Consultant
(contracted)

One on One Aide
(7 contracted)

Production Aide
M. Jones
(1 FTE)

Production Aide
R. Posig
(1 FTE)

Production Aide
D. Gudwer
(1 FTE)

AUTHORIZED COUNTY POSITIONS: 15
COUNTY FTE: 14.5
CONTRACTED POSITIONS: 9

As of 12/31/2010
Vocational Services Division (cont.)

NEW VIEW INDUSTRIES
TRANSACTIONAL PROGRAMMING
CLIENT PARTICIPATION

UNDUPLICATED
Client Count
2009 2010
399 407

DIVISION SUMMARY

Developmental Activities/Prevocational Services Program

- Hosted Winter Fun Week
- Performed at area nursing homes with sign language “Sing & Sign” group
- Hosted local organization in paper making activity
- Hosted NFL play 60 in partnership with United Way
- Hosted New View Industries Football Camp
- Implemented healthy snack cooking class
- Partnered with Bond Community Center for weekly activities
- Implemented Crisis Services and Collaborative Teaming
- Contracting with Applied Behavioral Analysis to provide consulting to staff

Sheltered Employment

- Subcontracted with 27 businesses
- Continued to implement Lean Manufacturing Principles to all jobs
- Continue to expand new product line

Supported Employment

- 8 Division of Vocational Rehabilitation participants placed in jobs in the community
- 47 FSET participants gained employment
- Provided benefits analysis to 81 clients
- Continued partnership with UW-Extension in offering workshops, serviced 10 participants

Marketing Efforts

- Conducted tours of NVI for businesses, teachers and visitors
- Held New View Industries Open House, celebrating National Disability Awareness Month
- Held various fundraising events
- Exhibited at the Oconto Business Expo
- Exhibited at six area craft fairs and Parent Resource Fair
- Continued to develop current business relationships, which lead to new bids and additional jobs being moved to NVI
AUTHORIZED COUNTY POSITIONS: 9
COUNTY FTE: 9
CONTRACTED POSITIONS: 0
DIVISION SUMMARY

Software Program

A new, comprehensive software program, The Clinical Manager (TCM), was purchased in 2010. This software will eventually replace our current AS400 and Case Management software. TCM provides a complete database for consumer demographics, enrollments, assessments, treatment plans, electronic charting, billing, claims management, reporting and more. Training began in 2010 and will continue into 2011.

Collections

Agency collections increased by approximately $196,000. This represents an increase of 13% from 2009. Provider audit refunds, Medical Assistance billing, tax-intercept collections, and timely billing cycles are the primary reasons for the increase.

Go Green

Clean-up and clean-out efforts are underway throughout the agency, as much clutter and outdated equipment have accumulated for many years. Broken items were disposed of with the help of the Maintenance Department. Many unwanted items have found homes in other county departments. The remainder of these items were donated to New Beginnings Store in Gillett. These efforts will continue throughout 2011.